

## Details of Feedback Received 1<sup>st</sup> September 2012 to 28<sup>th</sup> February 2013

Annex B

### Session 1

Date: 5<sup>th</sup> September 2012

Course Title: Members Guide to Welfare & Benefits

Number of attendees: 12

Number of Evaluation Forms Returned: 7

% Councillors attending: 25.53%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How Would you rate the following:						
Venue (Council Chamber)				1	4	2
Facilities				1	4	2
Visual Aids					5	2
Handouts					2	5
Facilitator					1	6
How would you rate the session in meeting its objectives?	1				2	4
I think that the training provided will improve my effectiveness	1			2	4	
How did you rate the delivery of the session?	1				2	4
Overall how would you rate the standard of the session	1				3	3

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### Length & Level of Session

	Too advanced/too long	Just right	Too basic/too short
Was the level of the session		5	
Was the length of the course		5	

### Comments

What did you learn and how do you expect to use it?	<ul style="list-style-type: none"> <li>• General overview of changes in welfare – in informing policy decisions</li> <li>• Understand ‘broad brush’ of information re: changes</li> <li>• Increased knowledge of current system and forthcoming changes</li> <li>• To help constituents</li> </ul>
Is the training session enough for your requirements? Do you need further training?	<ul style="list-style-type: none"> <li>• I would like more advanced stuff but whether is it viable for enough people – I could get this outside of the Council</li> <li>• Ongoing as changes happen</li> <li>• Yes</li> <li>• Update on progress of reforms</li> </ul>
Other comments	<ul style="list-style-type: none"> <li>• Appreciated it and well delivered</li> <li>• Very happy with session</li> <li>• Was pitched well to the audience</li> <li>• I would prefer more detailed stuff but was appropriate for the range of people</li> <li>• Excellent, a really useful session (2)</li> </ul>

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	<ul style="list-style-type: none"> <li>• Thank you for arranging this</li> <li>• Excellent presentation of an area of which I had limited knowledge</li> <li>• Very useful guide to complex issue</li> <li>• Increased knowledge of what to expect</li> <li>• Information will be very helpful in helping constituents</li> </ul>
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### **Session 2**

Date (s): Offered over three sessions (6<sup>th</sup>, 13<sup>th</sup> & 20<sup>th</sup> September 2012)

Course Title: Summer Planning Update

Number of attendees: 25

Number of Evaluation Forms Returned: 23

% Councillors attending: 53.19%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How Would you rate the following:						
Venue (Room 2 and the Council Chamber)		1	1	6	10	5
Facilities		1	3	5	10	4
Visual Aids	1		2	4	10	6
Handouts (no handouts were given out at this session)	17	1		1	3	1
Facilitator			3	1	9	10
How would you rate the session in meeting its objectives?		1		3	10	9

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	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
I think that the training provided will improve my effectiveness			1	3	10	9
How did you rate the delivery of the session?	2	1	2	3	6	9
Overall how would you rate the standard of the session	4	1	1	2	7	8

### Length & Level of Session

	Too advanced/too long	Just right	Too basic/too short
Was the level of the session		21	
Was the length of the course	1	20	

### Comments

What did you learn and how do you expect to use it?	<ul style="list-style-type: none"> <li>• On Planning Committee/when making planning decisions (x9)</li> <li>• Future plans and issues</li> <li>• useful update on legislative changes and how they relate to specific York context</li> </ul>
Is the training session enough for your requirements? Do you need	<ul style="list-style-type: none"> <li>• Need regular updates (x3)</li> <li>• Further to follow please</li> <li>• We receive regular updates on planning policies (x2)</li> <li>• No further training required (x3)</li> </ul>

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further training?	<ul style="list-style-type: none"><li>• Will need additional training as and when more legislative changes come forward (x2)</li></ul>
Other comments	<ul style="list-style-type: none"><li>• Dull performance</li><li>• Good (x3)</li><li>• Good facilitator, average venue</li><li>• Handouts via e-mail (x3)</li><li>• Useful to explain recent changes (x2)</li><li>• Very useful update (x2)</li><li>• increased knowledge of changes to planning policies</li><li>• Personally I like to have the handout to make my own notes on</li><li>• An excellent informative session</li><li>• Very recent legislation explained as well as can be expected with something hot off the press (x3)</li><li>• Useful, but I still have a lot to learn</li></ul>

### **Session 3**

Date: 18<sup>th</sup> September 2012 (with Mop-Up Session on 7<sup>th</sup> November 2012)

Course Title: Gambling Act and Taxi Licensing Training<sup>1</sup>

Number of attendees: 15

Number of Evaluation Forms Returned: 10

% Councillors attending: 100% (as a percentage of the Committee membership)

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<sup>1</sup> The Gambling Act part of this training was compulsory for those who sit on the Gambling, Licensing & Regulatory Committee

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	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How Would you rate the following:						
Venue (Room 2) & Mop up Session in George Hudson Street (GH)				3	5	2
Facilities				4	4	2
Visual Aids			1	4	3	2
Handouts				6	2	2
Facilitator (Roger Butterfield)				3	3	4
How would you rate the session in meeting its objectives?				3	5	2
I think that the training provided will improve my effectiveness			1	2	5	1
	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How did you rate the delivery of the session?	1		1	3	2	3
Overall how would you rate the standard of the session				3	5	2

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### Length & Level of Session

	Too advanced/too long	Just right	Too basic/too short
Was the level of the session		8	1
Was the length of the course	2	7	

### Comments

What did you learn and how do you expect to use it?	<ul style="list-style-type: none"> <li>• This was boring</li> <li>• The Gambling Act</li> <li>• In future hearings</li> <li>• How to apply legislation to policy</li> <li>• Not a lot</li> </ul>
Is the training session enough for your requirements? Do you need further training?	<ul style="list-style-type: none"> <li>• Yes, until they change taxi licensing (if they do)</li> <li>• No further training required (x3)</li> <li>• Yes, possibly too much detail in some cases (x2)</li> <li>• Will need to keep up &amp; possibly learn more as very complex</li> </ul>
Other comments	<ul style="list-style-type: none"> <li>• As mandatory training it was more of a refresher than a learning exercise. Not sure that I learnt much that was new. A lot of it, especially with the Gambling Act, is the legislation that officers have to follow rather than things that Members do</li> <li>• Fine</li> <li>• Roger is excellent</li> </ul>

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	<ul style="list-style-type: none"> <li>• Adequate details for our requirements</li> <li>• Good (x2)</li> <li>• Long session, biscuits would have been nice</li> <li>• Very useful, but concerned that some Members were absent or left early</li> <li>• Bit complex</li> <li>• 2.5 hours was too long</li> </ul>
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### **Session 4**

Date: 20<sup>th</sup> September 2012

Course Title: LGA Event – Community Budgeting (Non-Core Programme event but free and held in York)

Number of attendees: 3

Number of Evaluation Forms Returned: 1

% Councillors attending: 6.38%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How Would you rate the following:						
Venue (Park Inn, York)						1
Facilities						1
Visual Aids						1
Handouts						1
Facilitator (External)						1
How would you rate the session in meeting its objectives?						1



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I think that the training provided will improve my effectiveness						1
How did you rate the delivery of the session?						1
Overall how would you rate the standard of the session						1

### Length & Level of Session

	Too advanced/too long	Just right	Too basic/too short
Was the level of the session		1	
Was the length of the course			1

### Comments

What did you learn and how do you expect to use it?	<ul style="list-style-type: none"> <li>• Use in my Ward to help others fund raise</li> </ul>
Is the training session enough for your requirements? Do you need further training?	<ul style="list-style-type: none"> <li>• Not really, not just now</li> </ul>
Other comments	<ul style="list-style-type: none"> <li>• Nice style of chairing</li> <li>• All points covered; has given me ideas for fund raising</li> </ul>

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### Session 5

Date: 24<sup>th</sup> September 2012

Course Title: Key Note Speaker – Sir Stuart Etherington (Chief Executive, National Council for Voluntary Organisations)

Number of attendees: 13 (in addition to this 1 officer and 2 voluntary sector representatives attended)

Number of Evaluation Forms Returned: 6

% Councillors attending: 27.66%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How Would you rate the following:						
Venue (Mansion House – State Room)					5	1
Facilities				2	4	
Visual Aids	6					
Handouts	6					
Facilitator	3			1	1	1
How would you rate the session in meeting its objectives?					4	1
I think that the training provided will improve my effectiveness	1			2	1	1
How did you rate the delivery of the session?					4	1
Overall how would you rate the standard of the session					4	1

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### Length & Level of Session

	Too advanced/too long	Just right	Too basic/too short
Was the level of the session		5	
Was the length of the course		3	2

### Comments

What did you learn and how do you expect to use it?	<ul style="list-style-type: none"> <li>• Not a lot – but was able to do a little networking which is always useful</li> <li>• Not sure how I would use this</li> <li>• Ideas for what CYC may consider in dealing with the voluntary sector</li> <li>• An appreciation of the size of the voluntary sector and how it is funded</li> </ul>
Is the training session enough for your requirements? Do you need further training?	<ul style="list-style-type: none"> <li>• No further training required (x3)</li> <li>• Will be attending Wednesday's (26<sup>th</sup> September) session on Charity Trustees etc i.e. voluntary sector in a local context</li> <li>• More sessions with the voluntary sector groups to interact to the benefit of residents</li> </ul>
Other comments	<ul style="list-style-type: none"> <li>• Facilities fine, but (as ever) chilly and coffee (as ever) weak</li> <li>• A very stimulating talk and useful question and answer session afterwards</li> <li>• I did leave feeling that, although it was interesting, I could have googled most of the information learned</li> <li>• Think the session was informative but could have gone much further given time</li> </ul>

	<ul style="list-style-type: none"><li>• Gave me an insight into voluntary sector funding</li><li>• A very useful overview of the National Picture with regards to the Voluntary Sector, the issues were very well explained</li><li>• Helped to put issues with regards to the voluntary sector locally in a national context and potential ideas for CYC action.</li><li>• A good idea to have training sessions with a guest speaker as long as they don't appear to 'preach' or speak for too long. We were given time to ask questions.</li><li>• Interesting to talk to members of the voluntary sector</li></ul>
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**Session 6**

Date: 26<sup>th</sup> September 2012

Course Title: Getting Involved: What does being a Charity Trustee or Committee Member really mean

Number of attendees: 3

Number of Evaluation Forms Returned: 2

% Councillors attending: 6.38%

This session was provided by York Council for Voluntary Service who distributed their own evaluation forms. The session was very well received.

**Session 7**

Date: 4<sup>th</sup> October 2012

Course Title: Visit to York College

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Number of attendees: Cancelled

Number of Evaluation Forms Returned: 0

% Councillors attending: 0

### **Session 8**

Date: 9<sup>th</sup> October 2012

Course Title: Visit to York St John University

Number of attendees: Cancelled

Number of Evaluation Forms Returned: 0

% Councillors attending: 0

### **Session 9**

Date: 11<sup>th</sup> October 2012

Course Title: Pre-Council Briefing – The Coroner

Number of attendees: 11

Number of Evaluation Forms Returned: 4

% Councillors attending: 23.40%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How Would you rate the following:						
Venue (Council Chamber)				1	3	
Facilities				1	3	
Visual Aids	3			1		

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	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
Handouts	1			1	2	
Facilitator				3	1	
How would you rate the session in meeting its objectives?			1	1	2	
I think that the training provided will improve my effectiveness	1	1		1	1	
How did you rate the delivery of the session?		1	1	1	1	
Overall how would you rate the standard of the session		1		1	2	

### Length & Level of Session

	Too advanced/too long	Just right	Too basic/too short
Was the level of the session		4	
Was the length of the course	1	3	

### Comments

What did you learn and how do you expect to use it?	<ul style="list-style-type: none"> <li>• Little</li> <li>• If I get any questions from residents, although unlikely, will now be able to provide some form of informed response</li> <li>• Learned all I needed to know about the subject</li> </ul>
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Is the training session enough for your requirements? Do you need further training?	<ul style="list-style-type: none"><li>• No further training required (x3)</li><li>• Probably don't need an update for a year or two</li></ul>
Other comments	<ul style="list-style-type: none"><li>• Didn't stick to timings and gave too much history. Not enough time for interesting bits and questions</li><li>• Information the same as last time he attended</li><li>• An interesting session about an area I knew very little about in practice</li><li>• Gave a good picture about the workings of the Coroner's Service</li><li>• Have much more idea about the work involved in the Coroner's Service and local context</li><li>• A good session, more interesting and informative than I expected</li><li>• The information is really interesting but the delivery is poor</li><li>• Not really relevant, I have never been asked about the Coroner</li><li>• Fairly dry subject but have a good overview</li></ul>

### **Session 10**

Date: 15<sup>th</sup> October 2012

Course Title: iTrent Briefing Session (Non-Core Programme)

Number of attendees: 6

Number of Evaluation Forms Returned: 3

% Councillors attending: 12.77%

Evaluation forms were provided by the iTrent project team who provided this training. Comments received included '*not overly relevant to a Councillor*', however the quality of the training provided was praised.

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### Session 11

Date: 16<sup>th</sup> October 2012

Course Title: Policy Café 1 – Delivering Growth through the Planning System

Number of attendees: 7

Number of Evaluation Forms Returned: 6

% Councillors attending: 14.89%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How Would you rate the following:						
Venue (Mansion House, Dining Room)					3	2
Facilities				1	2	2
Visual Aids	5					
Handouts	5					
Facilitator	1			1	2	1
How would you rate the session in meeting its objectives?	1				2	2
I think that the training provided will improve my effectiveness	1			2	1	1
How did you rate the delivery of the session?				1	3	1
Overall how would you rate the standard of the session				1	2	2



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### Length & Level of Session

	Too advanced/too long	Just right	Too basic/too short
Was the level of the session		5	
Was the length of the course		2	3

### Comments

What did you learn and how do you expect to use it?	<ul style="list-style-type: none"> <li>• I will be able to decide whether to encourage residents to develop a local plan for the Ward</li> <li>• I learnt more about some other Councillors than about the subject matter</li> <li>• The key issues were mentioned but no solutions</li> </ul>
Is the training session enough for your requirements? Do you need further training?	<ul style="list-style-type: none"> <li>• Another session please</li> <li>• Not on this topic</li> <li>• This is more than enough</li> <li>• We could probably benefit from another session on this general area perhaps in the next municipal year</li> </ul>
Other comments	<ul style="list-style-type: none"> <li>• Not sure what the objectives were, but it was a good session and brought out some interesting views</li> <li>• Food would be good, make it a real cafe so that Members and officers wouldn't go hungry</li> <li>• The objective wandered a bit. A chair for that size group or smaller groups would keep the focus. Politics got in the way a little too</li> </ul>

	<ul style="list-style-type: none"><li>• It helped me understand more about LDF and the opportunities for residents input</li><li>• There were no visual aids or handouts</li><li>• It was useful to hear views of those not associated with the Local Plan Working Group</li><li>• This is a format worth continuing but in a slightly more structured way</li><li>• A very different session but feel the idea is worth pursuing</li><li>• A very lively discussion</li><li>• Came up with some of the key issues but no solutions</li><li>• Perhaps future Policy Cafés could be slightly more structured but this was a good start</li><li>• I think everyone who attended tonight (including the officers) would agree that it would be better if we had a theme or topic to discuss and if a chair/facilitator were to be either appointed or nominated</li></ul>
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**Session 12**

Date: 17<sup>th</sup> October 2012

Course Title: Visit to York University

Number of attendees: 5

Number of Evaluation Forms Returned: 2

% Councillors attending: 10.64%

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	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How Would you rate the following:						
Venue (York University)						2
Facilities						2
Visual Aids					1	1
Handouts					2	
Facilitator					1	1
How would you rate the session in meeting its objectives?					2	
I think that the training provided will improve my effectiveness				1	1	
How did you rate the delivery of the session?				2		
Overall how would you rate the standard of the session					2	

### Length & Level of Session

	Too advanced/too long	Just right	Too basic/too short
Was the level of the session		2	
Was the length of the course		2	

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### Comments

What did you learn and how do you expect to use it?	<ul style="list-style-type: none"> <li>Better understanding of the layout/function of East Campus</li> </ul>
Is the training session enough for your requirements? Do you need further training?	<ul style="list-style-type: none"> <li>No further training required (x2)</li> </ul>
Other comments	<ul style="list-style-type: none"> <li>Excellent and passionate speakers</li> <li>Good overall presentation</li> <li>Slightly rushed in places when visiting venues</li> <li>Obtained a better understanding of York university's vision for the next decade or so</li> </ul>

### **Session 13**

Date: 23<sup>rd</sup> October 2012

Course Title: Policy Cafe 2 – Ward Leadership: The Challenges

Number of attendees: 7

Number of Evaluation Forms Returned: 5

% Councillors attending: 14.89%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How Would you rate the following:						
Venue (Back Swinegate)				2	1	1

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	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
Facilities				2	1	1
Visual Aids	3		1			
Handouts	3		1			
Facilitator			1	1	1	1
How would you rate the session in meeting its objectives?	1		1		1	1
I think that the training provided will improve my effectiveness	1	1		1	1	
How did you rate the delivery of the session?		1		1	1	1
Overall how would you rate the standard of the session			1	1	1	1

### Length & Level of Session

	Too advanced/too long	Just right	Too basic/too short
Was the level of the session		2	1
Was the length of the course		1	3

### Comments

What did you learn and how	<ul style="list-style-type: none"> <li>I learnt about the different challenges other Wards face; it helped me to appreciate other Councillors more</li> </ul>
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<p>do you expect to use it?</p>	<ul style="list-style-type: none"> <li>• The significance of the challenges we face</li> <li>• Learned about other Wards – things I didn't know</li> <li>• That some councillors have some issues in common and some very different in their Wards</li> </ul>
<p>Is the training session enough for your requirements? Do you need further training?</p>	<ul style="list-style-type: none"> <li>• I hope to be able to attend the follow up session</li> <li>• Currently due to take part in a follow up afternoon session on 27<sup>th</sup> November but may not, now, be able to attend due to other commitments</li> <li>• Yes</li> <li>• This was not training</li> </ul>
<p>Other comments</p>	<ul style="list-style-type: none"> <li>• I don't really know what the objectives were supposed to be</li> <li>• It wasn't really training</li> <li>• A good start to a difficult issue under the current and future financial constraints all Councils are under</li> <li>• Some of the key challenges were highlighted for future consideration</li> <li>• We are limited to what we can do due to the financial constraints</li> <li>• the LGA facilitator was a real listener and gave everyone a chance to participate</li> <li>• Didn't talk much about Ward Leadership only problems and the geography of our Wards</li> <li>• Would really welcome the chance to sit down with all the Councillors and find out about their Ward structure, problems and strengths etc. Think this type of open discussion would help us work together and feel like one Council not a lot of fragmented Wards. Maybe help each other as</li> </ul>

	<p>neighbouring Wards split politically</p> <ul style="list-style-type: none"> <li>• We know what the challenges are</li> <li>• We could have done what we did without the LGA Representative being there</li> <li>• Not sure what the benefit of the LGA representative being there was other than for the benefit of learning about York</li> <li>• Thought it was useful although seemed to spend most of the time providing information to the LGA representative about our Wards rather than actually coming to any conclusions as to what we do about it.</li> </ul>
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**Session 14**

Date: 25<sup>th</sup> October 2012

Course Title: Themed Planning Training 2: National Planning Policy Framework (NPPF)

Number of attendees: 9

Number of Evaluation Forms Returned: 7

% Councillors attending: 19.15%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How Would you rate the following:						
Venue (Council Chamber)		1		1	4	1
Facilities				1	5	1
Visual Aids	1			1	4	1
Handouts	5				2	

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	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
Facilitator					6	1
How would you rate the session in meeting its objectives?				1	4	2
I think that the training provided will improve my effectiveness				2	5	
How did you rate the delivery of the session?	1				4	2
Overall how would you rate the standard of the session	1				4	2

### Length & Level of Session

	Too advanced/too long	Just right	Too basic/too short
Was the level of the session		6	
Was the length of the course		6	

### Comments

What did you learn and how do you expect to use it?	<ul style="list-style-type: none"> <li>• Some background to the NPPF. As implications for the planning process</li> <li>• Significance of NPPF</li> <li>• NPPF updates</li> </ul>
Is the training session	<ul style="list-style-type: none"> <li>• Better to have a smaller group and face to face talk/discussion session than</li> </ul>



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enough for your requirements? Do you need further training?	the formal presentation style used today <ul style="list-style-type: none"><li>• Updates if any changes</li><li>• No further training required (x2)</li></ul>
Other comments	<ul style="list-style-type: none"><li>• A good overview of the NPPF (x2)</li><li>• Hot drinks please – got one when I asked for one</li></ul>

### **Session 15**

Date: 5<sup>th</sup>, 12<sup>th</sup> & 19<sup>th</sup> November 2012

Course Title: IT Drop In Sessions

Number of attendees: 0

Number of Evaluation Forms Returned: 0

% Councillors attending: 0%

### **Session 16**

Date: 7<sup>th</sup> November 2013

Course Title: Understanding the Voluntary Sector

Number of attendees: 10

Number of Evaluation Forms Returned: 5

% Councillors attending: 21.28%

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	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How Would you rate the following:						
Venue (Council Chamber)				3	2	
Facilities				4	1	
Visual Aids				4	1	
Handouts				2	2	1
Facilitator			1	2	1	1
How would you rate the session in meeting its objectives?			1		3	1
I think that the training provided will improve my effectiveness		1		1	3	
How did you rate the delivery of the session?		1		1	2	1
Overall how would you rate the standard of the session			1	1	2	1

### Length & Level of Session

	Too advanced/too long	Just right	Too basic/too short
Was the level of the session		4	1
Was the length of the course	1	4	

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### Comments

<p>What did you learn and how do you expect to use it?</p>	<ul style="list-style-type: none"> <li>• To help me as a Ward Councillor</li> <li>• Learned about the different organisations that volunteers join/help and about the structures</li> <li>• Extended my knowledge of how CVS fits into the bigger picture of care and wellbeing</li> <li>• Very little, I learnt virtually nothing</li> <li>• I knew most of it, but I am a Trustee at CVS, but it was still informative</li> </ul>
<p>Is the training session enough for your requirements? Do you need further training?</p>	<ul style="list-style-type: none"> <li>• Not at this stage (2)</li> <li>• Would be happy to have an update after the new hub opens and the Health &amp; Wellbeing Board becomes permanent</li> <li>• If the aim was to further knowledge of the voluntary sector, it fails on both; waste of time</li> <li>• Would like us to do training on partnerships between Council and voluntary sector</li> </ul>
<p>Other comments</p>	<ul style="list-style-type: none"> <li>• Struggled to understand what the CVS representative was driving at in this session</li> <li>• Obtained a good overall understanding of the voluntary sector in York</li> <li>• Very bland, over simplified, treated us like idiots and far too basic. In no way targeted at knowledge we could utilise, just school classroom going through the motions</li> <li>• Useful and lots of good information</li> </ul>

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### Session 17

Date: 8<sup>th</sup> November 2012

Course Title: Policy Café 3 – The changing face of education

Number of attendees: 7

Number of Evaluation Forms Returned: 2

% Councillors attending: 14.89%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How Would you rate the following:						
Venue (Back Swinegate)				1	1	
Facilities				1	1	
Visual Aids	1	1				
Handouts	1	1				
Facilitator					1	1
How would you rate the session in meeting its objectives?					2	
I think that the training provided will improve my effectiveness				1	1	
How did you rate the delivery of the session?					1	1
Overall how would you rate the standard of the session					1	1

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### Length & Level of Session

	Too advanced/too long	Just right	Too basic/too short
Was the level of the session		2	
Was the length of the course		2	

### Comments

What did you learn and how do you expect to use it?	<ul style="list-style-type: none"> <li>• Rules relating to Academies and other general issues means that I'll be better able to deal with queries from residents</li> <li>• Of use as a secondary school governor</li> </ul>
Is the training session enough for your requirements? Do you need further training?	<ul style="list-style-type: none"> <li>• Perhaps an update in the next municipal year on what's going on in education</li> <li>• Yes, this is enough</li> </ul>
Other comments	<ul style="list-style-type: none"> <li>• After attending two Policy Café sessions I feel the format works. The environment is quite informal which does encourage discussion and debate</li> <li>• Another interesting Policy Café session</li> <li>• Education is not one of my strong areas and it made me aware of some issues I did not know about</li> <li>• Know more about Academies, in particular</li> <li>• Excellent discussion of the issues, I believe we all learnt something</li> </ul>

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### **Session 18**

Date: 14<sup>th</sup> November 2012

Course Title: Corporate Parenting

Number of attendees: Cancelled

Number of Evaluation Forms Returned: 0

% Councillors attending: 0

### **Session 19**

Date: 27<sup>th</sup> November 2012

Course Title: Ward Leadership & the Neighbourhood Approach

Number of attendees: 5

Number of Evaluation Forms Returned: 0

% Councillors attending: 10.64%

### **Session 20**

Date: 28<sup>th</sup> November 2012

Course Title: Communities of Interest in York

Number of attendees: Cancelled

Number of Evaluation Forms Returned: 0

% Councillors attending: 0

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### **Session 21**

Date: 3<sup>rd</sup>, 4<sup>th</sup> & 11<sup>th</sup> December 2012

Course Title: Social Media Drop-in Sessions

Number of attendees: 0

Number of Evaluation Forms Returned: 0

% Councillors attending: 0

### **Session 22**

Date: 6<sup>th</sup> December 2012

Course Title: Themed Planning Training 3: Renewable Energy Installations & Highway Considerations

Number of attendees: 11

Number of Evaluation Forms Returned: 9

% Councillors attending: 23.40%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How Would you rate the following:						
Venue (Room 2)			1	3	2	3
Facilities				3	3	3
Visual Aids				3	3	3
Handouts				5	2	2
Facilitator				3	4	2
How would you rate the session in meeting its objectives?				4	3	2
I think that the training provided				3	5	1

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will improve my effectiveness						
How did you rate the delivery of the session?	2			4	3	
Overall how would you rate the standard of the session	2			2	5	

### Length & Level of Session

	Too advanced/too long	Just right	Too basic/too short
Was the level of the session	1	7	
Was the length of the course		3	4

### Comments

What did you learn and how do you expect to use it?	<ul style="list-style-type: none"> <li>• Information on how decisions taken but not satisfactory explanations on CYC implementation</li> <li>• transport issues and renewable energy sources</li> <li>• New developments to be considered in planning</li> <li>• Updated knowledge</li> </ul>
Is the training session enough for your requirements? Do you need further training?	<ul style="list-style-type: none"> <li>• No further training required (x2)</li> <li>• Not long enough – rushed</li> <li>• Could easily look at the topics in more depth</li> <li>• As and when available, yes</li> <li>• Access to relevant materials on intranet</li> </ul>



Other comments	<ul style="list-style-type: none"><li>• All a bit rushed, not enough time (x2)</li><li>• Cringed when officer used the word accident instead of crash twice after I'd asked him not to – otherwise great</li><li>• Please make handouts double sided</li><li>• Too brief</li><li>• Knew some of this already</li><li>• Improve general knowledge which I can apply when considering planning applications</li><li>• Not really enough time for the two topics</li><li>• Good – would have liked more time for questions and answers</li><li>• Good presentation</li><li>• It helped my understanding</li><li>• Pressure on time restricted presentation</li><li>• A lot for a short timeslot</li><li>• 'Renewables' section too advanced and 'Highways' too short</li></ul>
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**Session 23**

Date: 6<sup>th</sup> December 2012

Course Title: Neighbourhood Planning & the Localism Act

Number of attendees: 8

Number of Evaluation Forms Returned: 4

% Councillors attending: 17.02%

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	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How Would you rate the following:						
Venue (Room 1)			1	2	1	
Facilities				3	1	
Visual Aids				2	2	
Handouts	1		1	1	1	
Facilitator				2	2	
How would you rate the session in meeting its objectives?					4	
I think that the training provided will improve my effectiveness					4	
How did you rate the delivery of the session?	1				3	
Overall how would you rate the standard of the session	1				3	

### Length & Level of Session

	Too advanced/too long	Just right	Too basic/too short
Was the level of the session		3	
Was the length of the course		2	1

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### Comments

What did you learn and how do you expect to use it?	<ul style="list-style-type: none"><li>• Clarity of Neighbourhood Plans</li><li>• Importance of communication</li><li>• To advise residents if required</li></ul>
Is the training session enough for your requirements? Do you need further training?	<ul style="list-style-type: none"><li>• No further training required</li><li>• Need more</li><li>• Updates when CYC has progressed the implications further</li></ul>
Other comments	<ul style="list-style-type: none"><li>• Good discussion</li><li>• Need more</li><li>• Useful introduction to the issues, now have a much clearer idea of the issues</li><li>• Will be much more informed about the issues and able to guide residents</li></ul>

### **Session 24**

Date: 13<sup>th</sup> December 2013

Course Title: Pre-Council Briefing: Ward Engagement

Number of attendees: 15

Number of Evaluation Forms Returned: 0

% Councillors attending: 31.95%

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### Session 25

Date: 10<sup>th</sup> January 2013

Course Title: Developing Engagement with Schools

Number of attendees: 7

Number of Evaluation Forms Returned: 5

% Councillors attending: 14.89%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How Would you rate the following:						
Venue (Room 1)	1			1	3	
Facilities	1			1	3	
Visual Aids	2			5		
Handouts	5					
Facilitator				1	3	1
How would you rate the session in meeting its objectives?					4	1
I think that the training provided will improve my effectiveness	1				4	
How did you rate the delivery of the session?				1	4	
Overall how would you rate the standard of the session	1				3	1

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### Length & Level of Session

	Too advanced/too long	Just right	Too basic/too short
Was the level of the session		4	
Was the length of the course		5	

### Comments

What did you learn and how do you expect to use it?	<ul style="list-style-type: none"> <li>• How better to engage with pupils of schools within the Ward</li> <li>• Good ideas for how to work with schools and things like school council is not the most representative body etc, also that schools are keen to have more involvement from Councils etc</li> <li>• Interest of school pupils in politics</li> </ul>
Is the training session enough for your requirements? Do you need further training?	<ul style="list-style-type: none"> <li>• No further training required</li> <li>• I think there's a lot more we can do on schools as the Council. It's just that big question of how do we get more Councillors to attend</li> </ul>
Other comments	<ul style="list-style-type: none"> <li>• Good overview by the presenters, some good ideas provided</li> <li>• I thought the session was excellent, particularly the two deputy heads were brilliant and really inspiring. They also absolutely nailed the session brilliantly at what it was seeking to do (i.e. rather than just talking about schools they spoke about schools related to the Council – easier said than done). Congratulations to all that put it on.</li> <li>• Missed the beginning but stuff I heard was a bit on the anecdotal side</li> </ul>

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## Session 26

Date: 22<sup>nd</sup> January 2013

Course Title: Visit to Danesgate Community

Number of attendees: 6

Number of Evaluation Forms Returned:3

% Councillors attending: 12.77%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How Would you rate the following:						
Venue (Danesgate)					1	1
Facilities	1				2	
Visual Aids	2				1	
Handouts	1			1	1	
Facilitator	1				1	1
How would you rate the session in meeting its objectives?	1				1	1
I think that the training provided will improve my effectiveness					2	1
How did you rate the delivery of the session?				1		2
Overall how would you rate the standard of the session					1	2

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### Length & Level of Session

	Too advanced/too long	Just right	Too basic/too short
Was the level of the session		3	
Was the length of the course	1	2	

### Comments

What did you learn and how do you expect to use it?	<ul style="list-style-type: none"> <li>• How Danesgate works leading to a better understanding</li> <li>• How the community currently operates and its likely future development</li> </ul>
Is the training session enough for your requirements? Do you need further training?	<ul style="list-style-type: none"> <li>• I would wish to return in future to see how changes</li> <li>• No further information needed</li> </ul>
Other comments	<ul style="list-style-type: none"> <li>• Good welcome and explanations</li> <li>• Excellent visit. Very informative. It gave me a better insight into an area I didn't know much about</li> <li>• Exciting and good facility with a forward looking Head Teacher. Obviously committed and supportive staff</li> <li>• I would hope that all Members are encouraged to visit as I am sure many are unaware of this good facility</li> <li>• Provided an excellent overview of the centre</li> <li>• Better understanding of educational provision</li> </ul>

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### Session 27

Date: 23<sup>rd</sup> & 24<sup>th</sup> January 2013

Course Title: The New Code of Conduct (Non-Core Programme)

Number of attendees: 23

Number of Evaluation Forms Returned: 10

% Councillors attending: 48.94%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How Would you rate the following:						
Venue (Room 2 )			1	5	2	2
Facilities				6	3	1
Visual Aids				4	4	2
Handouts	3		1	2	4	
Facilitator				2	5	3
How would you rate the session in meeting its objectives?				1	4	4
I think that the training provided will improve my effectiveness				2	5	3
How did you rate the delivery of the session?				3	4	3
Overall how would you rate the standard of the session				1	5	4



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### Length & Level of Session

	Too advanced/too long	Just right	Too basic/too short
Was the level of the session		10	
Was the length of the course		9	1

### Comments

What did you learn and how do you expect to use it?	<ul style="list-style-type: none"> <li>• How best to adhere to the CYC Code of Conduct</li> <li>• Know what to do about registering interests</li> <li>• I learnt it was complicated and the issues needed thinking about</li> <li>• Update my interests</li> <li>• The questions that were in people's minds</li> </ul>
Is the training session enough for your requirements? Do you need further training?	<ul style="list-style-type: none"> <li>• Enough for now (x4)</li> <li>• Only if rules change</li> <li>• Will need follow up as code develops and is used</li> </ul>
Other comments	<ul style="list-style-type: none"> <li>• Very informative</li> <li>• A good overview of a confused set of regulations</li> <li>• Gave us, as Councillors, advice on how to deal with registering interests</li> <li>• More informed about Code of Conduct</li> <li>• Useful</li> <li>• Good. Very important to make sure that new Members are informed</li> </ul>

**Session 28**

Date: 31<sup>st</sup> January 2013

Course Title: Key Note Speaker: Centre for Cities

Number of attendees: Cancelled

Number of Evaluation Forms Returned: 0

% Councillors attending: 0

**Session 29**

Date: Various

Course Title: Town and Country Planning Association - Planning for Climate Change

Number of attendees: 4

Number of Evaluation Forms Returned:

% Councillors attending: 8.51%

This was held over various sessions and attended by 4 Members, all of who currently sit in planning committees. There has been a very positive response to the sessions with comments such as:

- All speakers were high quality and they gave us first class information and good group exercises to do
- It has made me realise that I need the officer's reports to provide more details from drainage boards
- I learnt about alternative fuel sources, ways to reduce carbon and about flood and building in the flood zones
- I need to know about the new 'Green Deal'. I think we all need to know about this. Can we ask Planning to do a session for us to advise us about this project

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## **Annex B**

- Excellent
- Will make me question planning applications/issues in more detail although the Council will need to consider changes to policies in the light of Government/European legislation
- Facilitator was very knowledgeable and outlined the issues well
- Lively presentation that engaged the participants